

# Privacy Policy Botswana Specialist

At Botswana Specialist, we value your privacy. This privacy policy explains what personal data we collect through our website, why we collect it, how we protect it, and what your rights are.

## Who are we?

Botswana Specialist

Chamber of Commerce number: 97691534

Besloten Vennootschap

Jaagpad 148 b, 2288CN Rijswijk, Netherlands

Trade names: Soul Kitchen Safari B.V., Botswana Specialist

For privacy-related questions, you can contact us at: [info@botswanaspecialist.com](mailto:info@botswanaspecialist.com)

## Which personal data do we collect?

We may collect the following personal information:

- First and last name
- Email address
- Phone number
- Number of travelers, travel dates, and other preferences (if provided)
- IP address (for security and analytics purposes)

## Why do we collect this data?

We process your data only for the following purposes:

- To respond to your contact or quotation requests
- To create a personalized travel proposal
- For administrative or legal obligations
- (If applicable) To send our newsletter, but only if you have explicitly subscribed

We do not use your data for automated decision-making or profiling.

## How long do we keep your data?

We retain your personal data only as long as strictly necessary to achieve the purposes for which it was collected. Specifically:

- Contact requests: up to 1 year
- Quotation or booking information: according to legal retention periods (e.g., 7 years for invoices)

## Do we share your data with third parties?

Botswana Specialist does not sell your data to third parties. We share your information only with other parties if necessary for our services. We enter into data processing agreements with these parties to protect your privacy. Examples include:

- IT partners (for website hosting or email services)
- Local travel partners, but only after consultation and only if you agree to a travel proposal

## Cookies

Our website uses functional and analytical cookies to ensure proper functioning and to analyze usage. For cookies that collect personal data or are used for marketing purposes (e.g., via Google Analytics or Meta), we always request explicit consent through the cookie banner.

## Your rights

You have the right to:

- Access your personal data
- Correct or delete your data
- Withdraw your consent
- Object to processing
- File a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens)

You can send your request to: [info@botswanaspecialist.com](mailto:info@botswanaspecialist.com)

We will respond within 30 days at the latest.

## Security

We take appropriate technical and organizational measures to protect your data against loss, misuse, or unauthorized access. For example, our website is secured with an SSL certificate (indicated by “https://”).

## Changes

This privacy policy may be updated from time to time. We recommend checking this page regularly for updates.

Last updated: March 2026



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